

“It’s a sense of relief to know that during business hours and after hours, DefenseStorm has our back, and we can focus on the operational aspects of the business because they will let us know if there is an issue.”

*“The fact that DefenseStorm exclusively works with financial institutions means that they understand the challenges that we have and do everything necessary to address those challenges. The service is great.”*

**Matt Baldwin**  
Information Technology Director  
Members Credit Union

**DEFENSESTORM**



## PROFILE

- +\$400M in assets
- Serving approx. +49,000 members across 16 offices

## CHALLENGE

Members Credit Union was operating without enough visibility into their systems and did not have the bandwidth to efficiently keep up with the everyday process of cybersecurity monitoring and management. It was simply impossible to manually monitor and keep up with the volume of logs and events their systems were generating. With a goal to find a vendor to support their smaller internal cyber team, Members CU sought a partnership in cyber risk management that could not only assist in monitoring but also provide 24/7/365 support.

## SOLUTION

**THREAT SURVEILLANCE** plus Cyber Threat Surveillance Operations (CTS Ops)

**GOVERNANCE PROGRAM**

Endpoint Detection and Response (**EDR**)

## IMPACT

- **24/7/365 monitoring** with real-time alerts and threat detection with CTS Ops
- **Comprehensive visibility** into the network
- Data consolidated into a “**single pane of glass**”
- Improved and **streamlined reporting capabilities**