

DefenseStorm Cyber Threat Surveillance Operations (CTS Ops) Team

Monitor, mitigate and minimize threats

It's no secret that financial institutions are uniquely challenged. Between protecting high value assets, managing the complexity of their technology stack, all doing so with constrained resources, staying within the boundaries of regulations, and maintaining their responsibility within the community, you need to ensure you have the right partners in your cyber risk management program.

At DefenseStorm, we help financial institutions of all sizes monitor, mitigate, and minimize threats through our Cyber Threat Surveillance Operations (CTS Ops) Team.

As a 24/7 or After Hours managed service option for our GRID Active Threat Surveillance solution, our CTS Ops team is an extension of your cybersecurity team to bolster your cyber defenses and ensure your FI is threat ready. Our team's professional expertise and certifications make them your ally in the fight against cybercrime, diligently working to stop threats from becoming costly and destructive attacks.

The DefenseStorm CTS Ops Team applies a four-pronged approach to cyber risk management through monitoring, investigation, applying community intelligence and incident escalation and response. With advanced information processing techniques using the GRID Active intelligent data engine and platform, the team provides incident escalation and response, investigation of indicators of compromise (IoCs) and threat analysis for 24/7 or After-Hours Coverage.

Features & Benefits

- Vigilant monitoring of your Fl's systems and networks 24/7/365 or After Hours to detect potential cyber threats proactively.
- Expert threat hunting by industry experts scrutinizing the many cyber events your FI encounters daily.
- Skilled and experienced professionals with highly regarded industry certifications.
- Instant escalation to facilitate prompt and effective responses to mitigate a potential breach or threat.



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Dedicated Cybersecurity Operations Experts

- Your ally in fight against cyber threats and cybercrime, diligently working to stop threats from becoming costly and destructive attacks.
- Security Operations and cybersecurity certified team with the experience to detect and respond to the threats in your organization.
- A built for banking approach to cybersecurity and our focus remains solely on financial institutions. This gives our team the ability to see specific and unique threats to banks and credit unions and respond quickly.
- GRID Active configuration logs are visible and accessible to allow customers to see how our managed services experts are set up to monitor your unique environment.
- A dedicated team for the roll out and implementation of our GRID Active Threat Surveillance product and hand off to the CTS Ops team creating a faster time to value for your investment.
- Regular meetings are set with the CTS Ops team to ensure you continue to enhance and improve your overall cyber risk strategy.

Enhanced Threat Detection

The DefenseStorm Cyber Threat Intelligence team works hand in hand with our CTS Ops team so you gain valuable insights and updates for better threat detection to defend against new threats across your FI. Our CTI team analyzes digital evidence, identifies cyber threats, and helps clients implement robust security measures on various devices to uncover critical information and support investigations.

The team proactively detects and responds to cyber incidents and plays a vital role in working with client's incident response teams, coordinating efforts to mitigate the impact of breaches, vulnerability identification, and strategy implementation to prevent future attacks.