

DEFENSESTORM +



PROFILE

- Approximately \$260M in assets
- 6 branches
- 26,000 members
- 78 employees

CHALLENGE

In early 2021, Community West CU was preparing for an examination that would elevate them to the next peer group. Faced with the challenges of having only two personnel managing their security, numerous disjointed systems, and impending reporting obligations, they recognized the need for a more efficient cybersecurity solution.

SOLUTION

THREAT SURVEILLANCE plus TRAC Security Operations Team

GOVERNANCE PROGRAM

IMPACT

- **Improved efficiency** for data aggregation and reporting
- Valuable data provided in a **"single pane of glass"**
- **Greater visibility** into the network

"Before DefenseStorm, we had a lot of disconnected systems that didn't talk to each other and a lot of reporting requirements. It would take our IT manager 40-60 hours to pull all our logs and graphs to put everything into documentation for a two-hour meeting. Now, that is all built into the system."

"It wasn't just a solution.
It really felt like a partnership."

Bob Listen
Chief Information Officer
Community West Credit Union